

Non-Plastic Container Trial Programme

Customer Feedback Form

Section A: General Information

Date of Purchase: _____

Eatery Name: _____

Eatery Address: _____

Section B: Tableware Information

(Please select the tableware items you used and provide ratings below.)

☐ Takeaway Cup

Product Type: ☐ Hot drink cup ☐ Cold drink cup ☐ Other: _____

Material: ☐ Plant Fibre ☐ Paper ☐ Other: _____

Type of drink ordered: ☐ Hot tea/coffee ☐ Hot citrus drinks ☐ Soft drinks ☐ Frappe
☐ Iced tea/ coffee ☐ Iced citrus drinks ☐ Other: _____

	Excellent	Good	Average	Poor	N/A
1. Strength	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Heat Resistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Resistance to water, oil, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Leakage prevention	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Ease of Use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Rating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Takeaway Cup Lid

Product Type: ☐ Hot drink cup lid ☐ Cold drink cup lid ☐ Other: _____

Material: ☐ Plant Fibre ☐ Paper ☐ Other: _____

Type of drink ordered: ☐ Hot tea/coffee ☐ Hot citrus drinks ☐ Soft drinks ☐ Frappe
☐ Iced tea/ coffee ☐ Iced citrus drinks ☐ Other: _____

	Excellent	Good	Average	Poor	N/A
1. Strength	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Heat Resistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Resistance to water, oil, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Leakage prevention	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Ease of Use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Rating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Takeaway Food Container

Product Type: ☐ Lunch box (body only) ☐ Lunch box (with cover) ☐ Soup bowl
☐ Noodle bowl ☐ Other: _____

Material: ☐ Plant Fibre ☐ Paper ☐ Other: _____

Type of food ordered: ☐ Hot dishes ☐ Oily dishes ☐ Sauced dishes ☐ Curry
☐ Sour dishes ☐ Spicy dishes ☐ Soup ☐ Soup noodles ☐ Congee ☐ Sushi
☐ Sashimi ☐ Salad ☐ Deep fried food ☐ Steamed food ☐ Other: _____

Name of food ordered: _____

	Excellent	Good	Average	Poor	N/A
1. Strength	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Heat Resistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Resistance to water, oil, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Leakage prevention	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Ease of Use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Rating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Takeaway Food Container Cover

Product Type: ☐ Lunch box cover ☐ Soup bowl cover ☐ Noodle bowl cover

☐ Other: _____

Material: ☐ Plant Fibre ☐ Paper ☐ Other: _____

Type of food ordered: ☐ Hot dishes ☐ Oily dishes ☐ Sauced dishes ☐ Curry

☐ Sour dishes ☐ Spicy dishes ☐ Soup ☐ Soup noodles ☐ Congee ☐ Sushi

☐ Sashimi ☐ Salad ☐ Deep fried food ☐ Steamed food ☐ Other: _____

Name of food ordered: _____

	Excellent	Good	Average	Poor	N/A
1. Strength	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Heat Resistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Resistance to water, oil, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Leakage prevention	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Ease of Use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Rating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section C: Additional Comments

Submission Instructions

1. Email to: **sup_hotline@epd.gov.hk** or Fax to: **2872 0389**

(Subject: "Non-Plastic Container Trial Programme")

2. If possible, please also attach **photos** of the tableware during use (e.g. leaks, damage, etc) for our reference.

Thank you for your feedback!